

IHOTEL

- Revolutionary
- Global
- High-Tech
- High-Comfort
- High-Quality



VISIONS & VALUES

- Revolutionize high-tier hotel industry
- First fully automated hotel worldwide
- Provide the most recognisable global high-tech service
- User friendly online interface through website and app
- 24/7 Self Check in/out system
- 24/7 Customer service
- Short-stay friendly



PORTER'S 5 FORCES

- High initial capital requirement
- Medium switching cost between suppliers
- Airbnb as main substitute

HOTI

 High number of competitors (hotel chains) Bargaining power -Suppliers

Competition / Rivalry

Barriers to entry

> Bargaining power -Buyers

Threat of substitutes

Political	Tax policy
	Political stability
Economical	Globalization GDP People travel more Inflation rate
Social	Usage of new communication - media tools Consumer preference Tendency of travelling more
Technological	Advanced technology tools, increase in mobile platforms Automated services
Environmental	Indoor air quality Renewable energy system Ozone laundry system
Legal	Customers protection Responsible Sourcing strategy











Strengths -Global Presence -Ownership

-Strong Internet Presence -IT Solutions -Very fast service -Environmentally friendly -No full staff

Weaknesses -No brand recognition -Global presence not as elaborate as international hotel chains -limited market share -High dependency on business people

Opportunities

Growth in emerging economies
Innovation in customer services
Increasing globalization
Contacts with companies

Threats

-Other hotels

-Entry of new competitors

- Economic and political turbulence in most countries

-Frequent world crisis -Terrorism and political unrest

COMPETITOR ANALYSIS

Direct competitors:

- Marriott Hotels
- Ritz-Carlton
- Hilton
- Yotel

Indirect competitors:

- Airbnb (room/flat rental services)
- Free alternatives (family or friends)



target market

- Worldwide travellers
- Businessmen, Company conferences, etc.
- Families and romantic couples
- Transit travellers waiting for their next flight





Marketing MIX

Product:



- Ground-breaking innovation
- App functions
- Partnerships

Price:



- Attractive against competitors
- Competition-based strategy
- Cost-based analysis
- Eventually, price skimming strategy could be adopted later







- iHotel aesthetics (promoting itself)
- Targeted online ads
- Flexibility of the service

Product

- Avant-garde technology
- Revolutionary Hotel service
- All comfort and services required by the customers
- App functions
- Partnership with other companies

Product development:

- Research and development of the idea and technology
- Assessment of customer needs
- Clear path for brand extension



Pricing strategy

- Competition-based pricing strategy
- A cost-based analysis is carried out to evaluate our expenses and due to the lack of a specific
- Attractive to customers, against competitors



PLACE STRATEGY

Channels:

• iHotel App with Online Booking Portal + 360° Guide

I-HOTEL

• Self-driving Tesla Airport Service (planning)

PLACE STRATEGY

Coverage:

- New York, London, Tokyo, Hong Kong, L.A., Milan.
- Business-oriented cities
- Organized among frenzy

Promotion strategy

Advertising:

- iHotel aesthetics
- Targeted online ads (for the App)
 - Promotions thanks to high flexibility





Behind the scenes

Human necessities, Partners, Headquarters Management





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